

Regional Utilities



operated by
Florida Community Services Corp of Walton County

the REGIONAL quarterly

WINTER
2020

IN THIS ISSUE

**Hurricane Sally
Recovery**

**Moody's Investors
Service Rate Review**

**Walton County
announces Grant
Opportunity**

**Dewey C. Wilson
Regional Utilities
Scholarship Recipient**

Holidays



Storm surge from Hurricane Sally at Cessna Landing Park

Hurricane Sally Recovery

Hurricane Sally made landfall on September 16, 2020 on the Gulf Coast as a Category 2 storm. Although we were not directly in the eye of the hurricane, heavy rain and wind produced flooding in many parts of our service area, which made it difficult for utility crews responding to service calls. Regional Utilities' staff worked 24/7 during Hurricane Sally so they could respond to all service calls from our customers. We would like to thank the utility crews and personnel for their dedication and tireless efforts and their ability to work in all conditions before, during and after a storm.

Moody's Investors Service Rate Review

On October 14, 2020, Moody's Investors Service upgraded Florida Community Services Corp of Walton County d/b/a Regional Utilities revenue bond to Aa2 from Aa3. This upgrade reflects the corporation's improved financial position over the last five years resulting in ample debt service coverage and liquidity. The rating incorporates the corporation's sizable and growing service area and low debt burden. The principal methodology used in this rating was the US Municipal Utility Revenue Debt published in October 2017. You may also see the Rating Methodologies page on www.moody.com for a copy of this methodology.

BILL PAYMENT OPTIONS



866-301-9030
REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Walton County announces Grant Opportunity

Walton County announced that they received a grant which will enable customers around the coastal dune lakes to connect to Regional Utilities' existing sewer system. The grant was provided through the Federal Clean Water Act and its expiration date is December 31, 2022. All septic tank conversions will need to take place by October 31, 2022.

There are 61 septic tanks to be abandoned around the coastal dune lakes. These are single-family residences for which centralized sewer collection mains were established by Regional Utilities many years ago. Regional's role will be to facilitate the establishment of the sewer account and installation of the grinder pump lift station.

For more information, please contact Melinda Gates, Environmental Coordinator for Walton County Public Works - (850) 892-8108.

Holiday Schedule

Regional Utilities will be closed on the following days:

Thursday & Friday, November 26-27, 2020
Thanksgiving

Thursday & Friday, December 24-25, 2020
Christmas

Friday, January 1, 2021
New Year's Day

Monday, January 18, 2021
Martin Luther King Jr. Day

Monday, February 15, 2021
President's Day

Dewey C. Wilson

Regional Utilities Scholarship Recipient

This year's Dewey C. Wilson/Regional Utilities Scholarship for Northwest Florida State College was awarded to Alexa Ard from South Walton High School. This \$2,000 scholarship is awarded to one of South Walton High School's top academically ranked high school seniors. Congratulations Alexa! We wish you much success in the future!

CBA Adopt-A-Waterway Program



Regional Utilities received a Certificate of Appreciation from the Choctawhatchee Basin Alliance (CBA) Adopt-A-Waterway program. As a sponsor, we help provide support for the CBA to continue its water quality monitoring efforts throughout the Choctawhatchee Bay, Choctawhatchee River, and Walton County's coastal dune lakes.

Temporary Lobby Hours

Due to COVID-19 our temporary lobby hours are
Monday - Friday 9am - 12pm and 1:30 - 3:30pm

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Due to COVID-19, lobby hours will be limited. Our telephone number is (850) 231-5114.

This number is also our 24-hour service number where after-hours utility emergencies should be reported.

Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

Regional Utilities



operated by
Florida Community Services Corp of Walton County

Office Phone/24-Hour Service
(850) 231-5114

Visit Us Online
www.regionalutilities.net

Please call our 24-hour service number to report after-hours utility emergencies.