

Regional Utilities



operated by  
Florida Community Services Corp of Walton County

# the REGIONAL quarterly

SPRING  
2021

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Watersound Water Storage Tank

## Watersound Water Storage Tank

Regional Utilities' newest water tank is under construction at the east end of Highway 98 near Watersound Parkway. This five-million-gallon potable water storage tank measures 185 feet in diameter and 25 feet tall. It also has a 1,584-square foot SF Booster Pump Station and control room. The Booster Pump Station will house three high-capacity, split-case distribution pumps which distribute the treated potable water to the Regional Utilities' system.

The new project will increase Regional Utilities' potable water storage capacity south of the bay to 15.8 million which is a great benefit to our customers and community. This tank is expected to be operational by Summer 2021.

**BILL PAYMENT OPTIONS**



**866-301-9030**  
REQUIRES CONVENIENCE FEE OF \$3.45



**regionalutilities.net**

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

## Employee Spotlight

We would like to introduce our newest member on the Customer Service Team—Bethany Skates. Our Customer Service agents are an integral part of Regional Utilities. They are the first lines of communication with the customer and are tasked with identifying customers' needs to provide the best solution for any issue at hand.



Bethany comes to Regional Utilities with a Bachelor of Science in Public Relations from the University of Alabama. She possesses many outstanding qualities including an acute attention to detail, strong communication skills, multi-tasker, and overall wonderful team player. When asked what her favorite part of the job is, Bethany says she enjoys the interactions and relationships she gets to have with her co-workers and customers in the community on a daily basis.

Outside of the job, Bethany enjoys spending quality time with her family and looks forward to going to the beach when the weather gets warmer.

Please help us extend a warm welcome to Bethany!

## Temporary Lobby Hours

Due to COVID-19 our temporary lobby hours are:  
**Monday - Friday 9am - 12pm and 1:30 - 3:30pm**

## Anniversary Milestones

Regional Utilities is a great place to work! Please share in celebrating the below employees' anniversaries and their five-year milestones during the first quarter 2021. Many thanks to each of them for their effort and commitment throughout the years.

- **Jeff Mikesell** 5 Years of Service
- **Randy Taylor** 15 Years of Service
- **James Wiemar** 15 Years of Service
- **Dave Marell** 20 Years of Service
- **William Martin** 20 Years of Service

Did you know that 15% of our employees have worked at Regional Utilities for 20+ years and 22% have worked for 10+ years? We appreciate that the foundation of our success is built upon the commitment and dedication of our employees.

## Accomplishments

**Congratulations to Seth Chason** for successfully passing the Water Treatment Plant Class C License!

**Congratulations to Eugene Hayslip, Clayton Jones and Tyler Merritt** for passing the Commercial Driver's License!

## Holiday Schedule

Regional Utilities will be closed on the following days:

- |  |   |
|--|---|
| Monday, May 31<br>Memorial Day                         | Monday, July 5<br>Fourth of July                          |
| Monday, September 6<br>Labor Day                       | Thursday, November 11<br>Veteran's Day                    |
| Thursday & Friday,<br>November 25 & 26<br>Thanksgiving | Friday, December 24 &<br>Monday, December 27<br>Christmas |

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Due to COVID-19, lobby hours will be limited. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is [www.regionalutilities.net](http://www.regionalutilities.net).

4432 U.S. Highway 98 East  
Santa Rosa Beach, FL 32459

Monday - Friday  
8 a.m. - 4:30 p.m.

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Office Phone/24-Hour Service  
(850) 231-5114

Visit Us Online  
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