

Regional Utilities



operated by
Florida Community Services Corp of Walton County

the REGIONAL quarterly

SUMMER
2021

IN THIS ISSUE

How to Register for
WaterScope

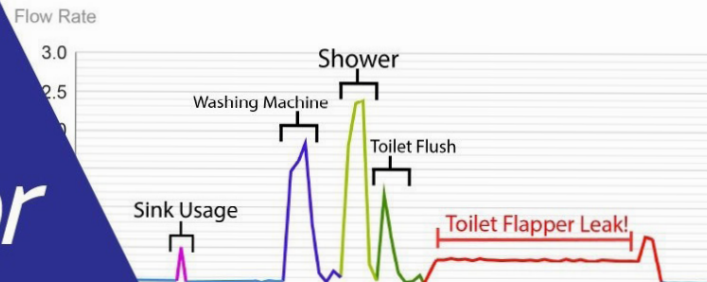
Scholarship
Recipient

Anniversary
Milestones

Accomplishments

Holiday Schedule

How to Register for WaterScope Consumer Portal



WATERSCOPE
Water Consumption Web Portal

Introducing Waterscope

In conjunction with the recently completed meter upgrade, Regional Utilities is excited to announce a new customer support option that has been launched for water customers named WaterScope. WaterScope can be used on your computer or on your mobile devices and will provide water customers with some of the following information:

- Meter reading
- Consumption information
- Programmable water budget parameters
- Programmable daily alerts for high reads

Using the WaterScope can provide timely information to you as a water customer and help to minimize high water bills due to leaks and other unusual patterns of water use. We encourage our customers to use the following information to sign up for this service.

BILL PAYMENT OPTIONS



866-301-9030
REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

How to register for WaterScope

What you will need to register on WaterScope

- The VN number listed on your water bill
 - Your Account Number, also listed on your water bill
 - An email address to receive notifications
1. Visit www.waterscope.us and click on "Register"
 2. Enter your VN number in the "VN ID" field
 3. Enter your Account Number in the "Account ID" field
 4. Click on "Apply"
- An email will be sent to you for password set up. You are now registered and are free to explore and navigate the WaterScope web portal, sign up for Alert Notifications, and track your water consumption in high resolution.
 - Once you are registered, you can also download the free mobile app for Apple or Android phones. Your login credentials for the mobile app will be the same as for the web portal site.

Regional Utilities Scholarship Recipient

Regional Utilities is proud to announce that this year's Dewey C. Wilson/Regional Utilities Scholarship for Northwest Florida State College was awarded to Neely Brewer. This \$2,000 scholarship is awarded to one of South Walton High School's top academically ranked high school senior. Congratulations Neely Brewer!

Holiday Schedule

Regional Utilities will be closed on the following days:

May 31
Memorial Day

July 5
Fourth of July

September 6
Labor Day

November 11
Veteran's Day

November 25 & 26
Thanksgiving

December 24 & December 27
Christmas

Anniversary Milestones

Regional Utilities is a great place to work! Please share in celebrating the below employees' anniversaries at the five-year milestones during the 2nd quarter 2021. Many thanks go out to them for their effort and commitment throughout the years.

- **James Jones** 15 Years of Service
- **Dylan Laird** 5 Years of Service

Did you know that 15% of our employees have worked at Regional Utilities for 20+ years and 22% have worked for 10+ years? We appreciate that the foundation of our success is built upon the commitment and dedication of our employees.

Accomplishments

Congratulations to Tanner Coleman, Byron Williamson, Easton Permenter for passing the Commercial Driver's License!

Congratulations to the following employees for successfully completing fusion training with Plastic Pipe Associates: Lucas Arban, Mark Bell, Tanner Bryant, Keith Eldridge, Jacob Fannin, Isac Gomez, Adam Lee, CJ Lee, Randy Lewis, Elijah Perryman, Cory Reeves

Retirement: Please join us in extending best wishes to Dalia Cromartie, who is retiring from Regional Utilities on May 28, 2021. She has provided us with 19 years of devoted service. We wish Dalia the very best as she starts a new chapter in her life.

Temporary Lobby Hours

Due to COVID-19 our temporary lobby hours are:

Monday - Friday 9am - 12pm and 1:30 - 3:30pm

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Due to COVID-19, lobby hours will be limited. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

**4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459**

**Monday - Friday
8 a.m. - 4:30 p.m.**

Regional Utilities



operated by
Florida Community Services Corp of Walton County

**Office Phone/24-Hour Service
(850) 231-5114**

**Visit Us Online
www.regionalutilities.net**

Please call our 24-hour service number to report after-hours utility emergencies.