



the REGIONAL quarterly



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Regional Utilities Sandestin Wastewater Treatment Plant Receives 2020 Plant Operations Excellence Award

Regional Utilities is proud to announce that, for the second year in a row, the Sandestin Wastewater Treatment Plant has been awarded the Florida Department of Environmental Protection Plant Operations Excellence Award. The 2020 Plant Operations Excellence Award is presented to the wastewater treatment facility that has demonstrated excellence in operation, maintenance, innovative treatment, waste reduction and pollution prevention, recycling and other special achievements.

This award recognizes the outstanding commitment and hard work that the entire staff puts forth to ensure that the utility operates at the highest level of professionalism. Regional Utilities is very proud and honored to receive the award and will continue to strive to meet all of the criteria the award represents.



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BILL PAYMENT OPTIONS



866-301-9030
REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Have you registered for WaterScope?



Our newest customer support option provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

What you will need to register on WaterScope:

- The Meter Number listed on your water bill
- Your Account Number, also listed on your water bill
- An email address to receive notifications

How to register:

1. Visit www.waterscope.us and click on "Register"
 2. Enter your Meter Number in the "VN ID" field
 3. Enter your Account Number in the "Account ID" field
 4. Click on "Apply"
- An email will be sent to you for password set up. You are now registered and are free to explore and navigate the WaterScope web portal, sign up for Alert Notifications, and track your water consumption in high resolution.
 - Once you are registered, you can also download the free mobile app for Apple or Android phones. Your login credentials for the mobile app will be the same as for the web portal site.

Holiday Schedule

Regional Utilities will be closed on the following days:

November 11
Veteran's Day

December 24 & 27
Christmas

November 25 & 26
Thanksgiving



EXCELLENCE AWARD – CONTINUED FROM FRONT

Pictured here left to right:

Dave Marell, Wastewater Operations Manager
Cooper Armstrong, Wastewater Operator at Sandestin Plant
Nick Ramos, Lead Wastewater Operator at Sandestin Plant
Jeff Mikesell, Wastewater Operator at Sandestin Plant

Anniversary Milestones

Regional Utilities is a great place to work! Please share in celebrating the employees' anniversaries at the five year milestones during the 3rd quarter 2021. Many thanks go out to them for their effort and commitment throughout the years.

- **Noel O'Connor** 10 Years of Service
- **Brian Simpler** 10 Years of Service
- **Jason Reddick** 15 Years of Service

Did you know that 13% of our employees have worked at Regional Utilities for 20+ years and an additional 27% have worked for 10+ years? We appreciate that the foundation of our success is built upon the commitment and dedication of our employees.

Retirement: Please join us in extending best wishes to Rickie Sturgill, who retired from Regional Utilities on September 2, 2021. He has provided us with over 14 years of devoted service. We wish Rickie the very best as he starts a new chapter in his life.

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

Regional Utilities



operated by
Florida Community Services Corp of Walton County

Office Phone/24-Hour Service
(850) 231-5114

Visit Us Online
www.regionalutilities.net

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