

Regional Utilities



operated by
Florida Community Services Corp of Walton County

the REGIONAL quarterly

SPRING
2022

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Regional Utilities Sandestin Wastewater Treatment Plant earns Florida Department of Environmental Protection Plant Operations Excellence Award for the 3rd consecutive year

For the third consecutive year, Regional Utilities is proud to announce that the Sandestin Wastewater Treatment Plant has been selected as the Florida Department of Environmental Protection Plant Operations Excellence Award winner for the Northwest District. The 2021 Plant Operations Excellence Award was presented on March 24, 2022 at the Florida Rural Water Association Focus on Change seminar held in conjunction with the Florida Department of Environmental Protection in Fort Walton Beach, Florida.

The award is presented annually to the wastewater treatment facility that has demonstrated excellence in operation, maintenance, innovative treatment, waste reduction and pollution prevention, recycling and other special achievements. Regional Utilities is very proud and honored to receive the award again and will continue to strive to meet all of the criteria the award represents.



BILL PAYMENT OPTIONS



866-301-9030

REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Have you registered for WaterScope?



Our newest customer support option provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

How to register:

1. Visit www.waterscope.us and click on "Register"
2. Enter your Meter Number in the "VN ID" field
3. Enter your Account Number in the "Account ID" field
4. Click on "Apply"

Holiday Schedule

Regional Utilities will be closed on the following days:

- | | |
|-------------------------------------|---|
| May 30
Memorial Day | November 24 & 25
Thanksgiving Holiday |
| July 4
Independence Day | December 23
Christmas Eve |
| September 5
Labor Day | December 26
Christmas Day |
| November 11
Veteran's Day | |

Employee Anniversaries/ Accomplishments

Regional Utilities is a great place to work! Please share in celebrating the below employees' anniversaries at the five-year milestones. Many thanks go out to them for their effort and commitment throughout the years.

Anniversaries:

- **Tanner Coleman** 5 Years of Service
- **Martin Jeung** 10 Years of Service
- **Kevin Hulion** 15 Years of Service
- **Billy Jones** 20 Years of Service
- **Melissa Pilcher** 30 Years of Service

Accomplishments:

Congratulations to **Bailey Miller** for passing the Commercial Driver's License!

Did you know that 13% of our employees have worked at Regional Utilities for 20+ years and an additional 25% have worked for 10+ years? We appreciate that the foundation of our success is built on the commitment and dedication of our employees.

Call 811

Know what's below. Call before you dig.



Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

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Office Phone/24-Hour Service
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