



the REGIONAL quarterly



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811 – Call Before You Dig

Spring can be a great time to plant trees and shrubs, as well as other types of landscaping around your home. Unfortunately, buried utilities such as water and sewer often suffer the most damage during the initial planting. Always contact 811 before digging to avoid utility disruption or damage that can be caused while digging. Please allow two full business days before you dig so the utility lines can be located and marked. Remember... Safe digging is everyone’s responsibility and it is the law!

Sunshine 811
SUNSHINE811.COM

- 01 TEMPORARY MARKS HELP YOU IDENTIFY UNDERGROUND UTILITY LINES
- 02 811 BEFORE GRINDING A STUMP
- 03 ROOTS CAN GROW INTO UTILITY LINES
- 04 PERMANENT MARKS ALERT YOU TO NEARBY UNDERGROUND UTILITIES
- 05 Know what's below. 811 before you dig

TIPS FOR SAFE PLANTING

BILL PAYMENT OPTIONS



866-301-9030
REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Have you registered for WaterScope?



Customers are loving our new Waterscope program! Have you enrolled? Waterscope is our newest customer support option that provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

How to register:

1. Visit www.waterscope.us and click on "Register"
2. Enter your Meter Number in the "VN ID" field
3. Enter your Account Number in the "Account ID" field
4. Click on "Apply"

Anniversary Milestones:

Regional Utilities is a great place to work! Please share in celebrating the employees' anniversaries at the five-year milestones. Many thanks go out to them for their effort and commitment throughout the years.

- Dave Foutch | 10 Years of Service
- Isac Gomez | 20 Years of Service
- Tim Bailey | 25 Years of Service

Did you know that 12% of our employees have worked at Regional Utilities for 20+ years and an additional 22% have worked for 10+ years? We appreciate that the foundation of our success is built on the commitment and dedication of our employees.

Accomplishments

Congratulations to Chase Perryman for obtaining a Commercial Driver's License!

Remembering Jeff Lake

It is with great sadness that Regional Utilities announces the passing of one of our family members, Jeff Lake. Jeff served as the Construction Manager for Regional Utilities for 26+ years and was instrumental in the planning and building of the utility infrastructure system into what it is today. Jeff was a mentor to many and a friend to all. His loyalty to this organization and to the people he counted as friends was beyond measure. The void that he leaves in our organization is enormous. Please continue to keep his sweet family in your thought and prayers in the coming days. Rest in peace our sweet friend.



Holiday Schedule

Regional Utilities will be closed on the following days:

- | | |
|-----------------------------------|---|
| May 29
Memorial Day | November 10
Veterans Day |
| July 4
Independence Day | November 23 & 24
Thanksgiving |
| September 4
Labor Day | December 25 & 26
Christmas |

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

Regional Utilities



operated by
Florida Community Services Corp of Walton County

Office Phone/24-Hour Service
(850) 231-5114

Visit Us Online
www.regionalutilities.net

Please call our 24-hour service number to report after-hours utility emergencies.