



SUMMER
2023

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Regional Utilities Receives FDEP Plant Excellence Awards

Regional Utilities is proud to announce that the utility received two awards at the 2023 Focus on Change Conference held by the Florida Rural Water Association on March 1, 2023 in Panama City Beach.

The Regional Utilities Sandestin Wastewater Treatment Plant was awarded the Florida Department of Environmental Protection 2022 Plant Operations Excellence Award for the fourth consecutive year. Regional Utilities was also awarded the 2022 Plant Excellence Award for the Drinking Water System.

We appreciate the recognition of the employees' hard work to maintain our water and wastewater systems to the highest standard for our customers.



Pictured: Nick Ramos; Regional Utilities Sandestin WWTP Lead Operator, Elizabeth Orr; FDEP Northwest District Director and Dave Marell; Regional Utilities Wastewater Manager



Pictured: Jason Reddick; Regional Utilities Water Plant Manager, Elizabeth Orr; FDEP Northwest District Director and Kevin Hulion; Regional Utilities Water Operator

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REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Have you registered for WaterScope?



Customers are loving our new Waterscope program! Have you enrolled? Waterscope is our newest customer support option that provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

How to register:

1. Visit www.waterscope.us and click on "Register"
2. Enter your Meter Number in the "VN ID" field
3. Enter your Account Number in the "Account ID" field
4. Click on "Apply"

Anniversary Milestones:

Regional Utilities is a great place to work! Please share in celebrating the employees' anniversaries at the five-year milestones. Many thanks go out to them for their effort and commitment throughout the years.

- Jake Fannin | 10 Years of Service
- Eva Conley | 10 Years of Service
- Amanda Ealum | 5 Years of Service

Did you know that 13% of our employees have worked at Regional Utilities for 20+ years and an additional 24% have worked for 10+ years? We appreciate that the foundation of our success is built on the commitment and dedication of our employees.

Accomplishments

Congratulations to Joe Frazier for passing the Water Operator Class C License!

2023 -2024 Best Tasting Drinking Water Award

Regional Utilities was awarded the 2023-2024 Best Tasting Drinking Water for Region IX of the American Water Works Association-Florida Section! State competition will be held at the 2023 Fall Conference in Championsgate, Florida.



Pictured: Jason Reddick; Regional Utilities Water Plant Manager

Holiday Schedule

Regional Utilities will be closed on the following days:

- | | |
|------------------------------------|---|
| July 4
Independence Day | November 23 & 24
Thanksgiving |
| September 4
Labor Day | December 25 & 26
Christmas |
| November 10
Veterans Day | |

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

Regional Utilities



operated by
Florida Community Services Corp of Walton County

Office Phone/24-Hour Service
(850) 231-5114

Visit Us Online
www.regionalutilities.net

Please call our 24-hour service number to report after-hours utility emergencies.