



the REGIONAL quarterly



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Education is Key...

Regional Utilities provides educational opportunities and training to field employees in charge of providing our customers with the quality service that is deserved. We strongly encourage all of our field technicians to receive certification through the FDEP Water Distribution System Operator Licensing program. The license levels require hours of service in distribution experience ranging from 2,080 hours to 10,400 hours, an initial examination and continuing education each year. We are also excited that two of our employees (see below) are participating in an Apprenticeship Program with the Florida Rural Water Association. This program is designed to standardize training and produce skilled workers for the water and wastewater industry in the State of Florida.



Chase Perryman and Dawson Baker
Started the program 6-27-23. Completed Phase 1 and are now working on Phase 2!

BILL PAYMENT OPTIONS



866-301-9030
REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Angel Tree Donation

In December, Regional Utilities' employees donated \$800 to South Walton Fire District's Angel Tree which provided Christmas gifts for many well-deserving children in our area. This money was raised throughout the year by employees who paid \$1 to wear jeans to work on Fridays. Many employees also made additional generous donations so more gifts could be purchased. Regional Utilities' employees have been donating to the Angel Tree for many years and we look forward to our continued partnership with South Walton Fire District.



WaterScope Is Here To Help

Have you registered for WaterScope? Our newest customer support option provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

Visit our website at www.regionalutilities.net to register and log in to WaterScope. If you have any questions or need help setting up your WaterScope account please contact our office at 850-231-5114.



Anniversary Milestones

Regional Utilities is a great place to work! Please share in celebrating the employees' anniversaries at the five-year milestones. Many thanks go out to them for their effort and commitment throughout the years.

- Robby Henley | 25 Years of Service
- Tina Smith | 20 Years of Service
- Keith Eldridge | 20 Years of Service
- Paul McCormick | 20 Years of Service
- Art Gatlin | 5 Years of Service

We appreciate that the foundation of our success is built on the commitment and dedication of our employees. We are proud that:

- 15% of our employees have worked for Regional Utilities for 20 or more years
- An additional 21% of our employees worked for 10 or more years

Accomplishments

Congratulations to Aaron Callahan for obtaining the Waste Water Operator Class C License!

Holiday Schedule

Regional Utilities will be closed on the following days:

- | | |
|--------------------------------|--|
| May 27 Memorial Day | November 28 & 29 Thanksgiving |
| July 4 Independence Day | December 24 & 25 Christmas |
| September 2 Labor Day | November 11 Veterans Day |

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

Regional Utilities



operated by
Florida Community Services Corp of Walton County

Office Phone/24-Hour Service
(850) 231-5114

Visit Us Online
www.regionalutilities.net

Please call our 24-hour service number to report after-hours utility emergencies.