

# Florida Community Services Corp. of Walton County d/b/a Regional Utilities

## ABATEMENT REQUEST FOR POOL/IRRIGATION LEAK

Account # \_\_\_\_\_

Contact Phone # \_\_\_\_\_ Service Address: \_\_\_\_\_

Regional Utilities may abate a portion of a bill for no more than two (2) consecutive billing periods for Water and/or Wastewater service, under the following conditions.

While Regional Utilities strongly discourages the use of potable water for irrigation purposes. Leaks will be reviewed upon request submitted within ninety (90) days after the high consumption. Failure to make a timely request shall be a waiver of the Customer's right to seek abatement.

Which monthly bills were affected by the leak (choose up to two consecutive)? \_\_\_\_\_

What caused the leak? \_\_\_\_\_

\_\_\_\_\_ Satisfactory evidence of repairs must be presented (i.e.:photos, repair bills, statement from plumber)

What was done to repair or stop the leak? \_\_\_\_\_

Have you attached photos, repair bills or statement from plumber? \_\_\_\_\_

**In the case of pool leaks, evidence must be provided the water did not enter the wastewater system.**

Written confirmation must be provided that specifies the pool/irrigation system has been inspected and certified by a licensed specialist to have no further leaks. In all cases the leak must be repaired to the satisfaction of Regional Utilities. Attached? \_\_\_\_\_ (if this is not attached the adjustment will be denied)

Please provide any additional material you would like considered with this request.

### **IF AN ADJUSTMENT IS APPROVED THE CALCULATION IS AS FOLLOW:**

Regional Utilities will abate the wastewater usage of the bill beyond the average use for leaks in a pool/irrigation system. No water abatements will be granted for the water usage caused by pool/irrigation leaks.

### **THE TERM OF THE ABATEMENT:**

For pool/irrigation Leaks, Regional Utilities will only consider one (1) abatement for pool/irrigation leaks within a sixty (60) month period for each premises served.

I \_\_\_\_\_ am requesting that Regional Utilities abate the charges based on the information provided and agree to all terms of the abatement policy.

\_\_\_\_\_  
Customer signature

\_\_\_\_\_  
Date

**Return to:** Regional Utilities 4432 U.S. Highway 98 E, Santa Rosa Beach, FL 32459  
Phone # 850-231-5114 Fax # 850-231-4924